

TAKING DELIVERY OF YOUR PRODUCTS

- Sign for delivery confirming the number of pallets/boxes received.
- Open boxes and crates checking that all components are included, in accordance with product drawing and delivery note.
- Check for any damage to the products that may have occurred during transportation.
- If there is any visible sign of damage to the crate/shipping packaging, please follow these steps:
 - I. Sign for the goods as damaged
 - II. Take pictures of the goods/damage whilst on the delivery vehicle and after unloading.
 - III. Please keep all packaging intact as this may be required for part of the claims process.
- In accordance with our terms and conditions, report in writing, any damage, or missing products within 3 working days of delivery.

PROTECTING YOUR PRODUCTS ON SITE

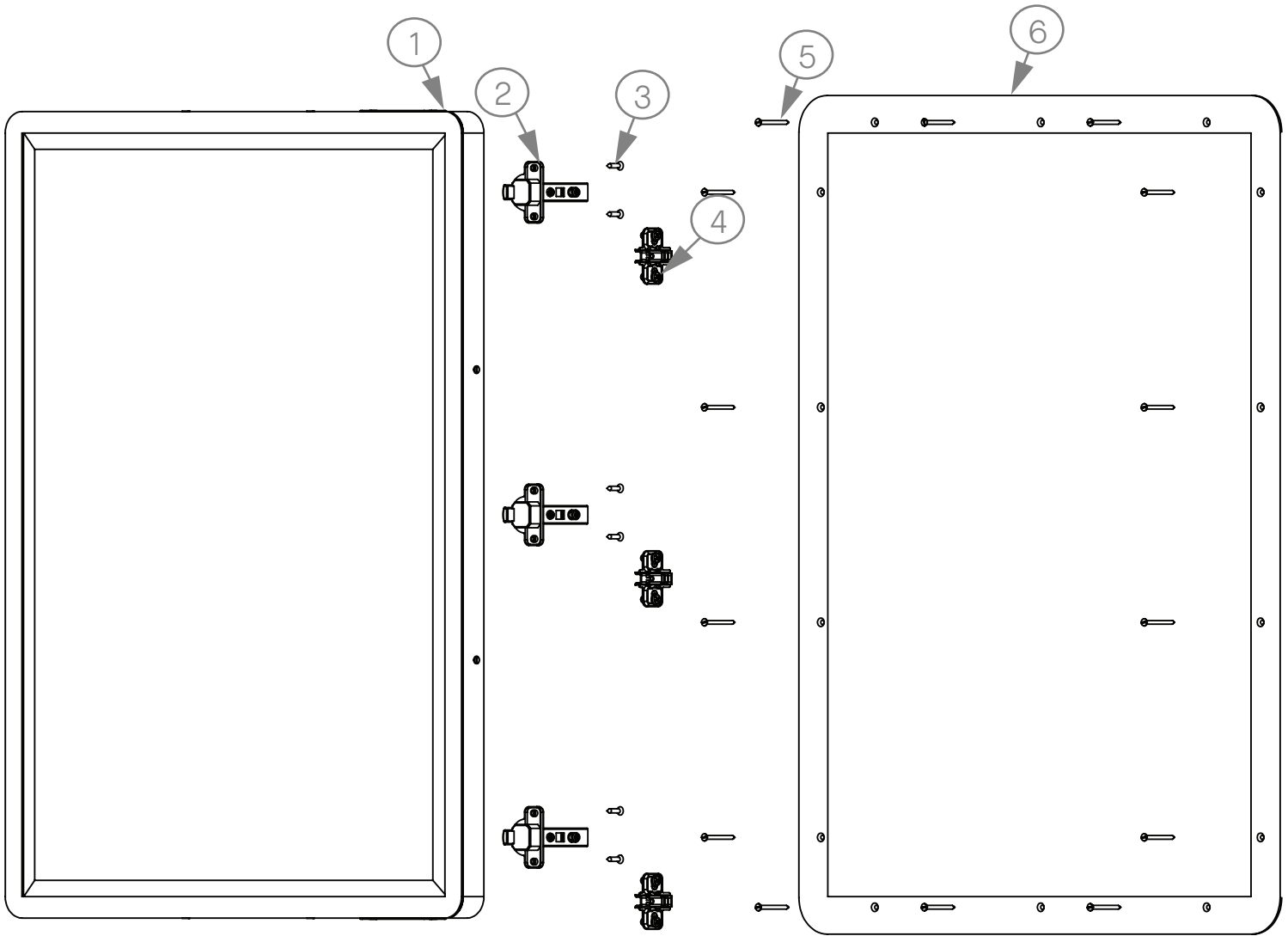
- Upon delivery of your order, please ensure that all items are inspected, clean and dry at normal room temperature before returning to original packaging, until installation.
- Please follow the care instructions if you need to clean the products, being careful not to use any abrasive or chemical cleaners.

PREPARING FOR INSTALLATION

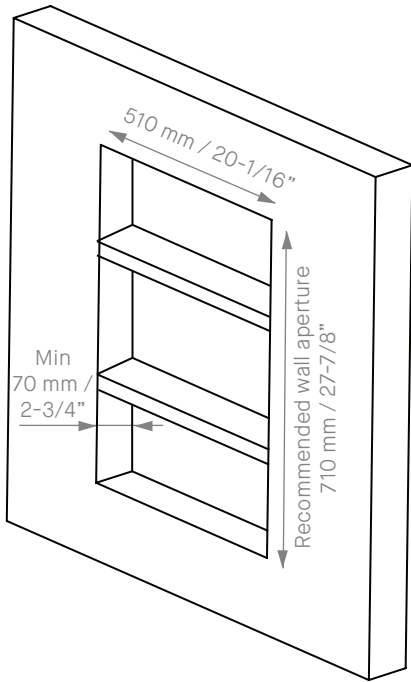
- Please read and follow the installation instructions carefully for each product and check that you have all of the components and tools required to carry out correct installation.
- Polished and plated surfaces are particularly prone to damage from dirty and incorrect tools; spanners should be suitably lined to prevent damage to plated surfaces.
- After installation, please ensure that the product is operating correctly and is clean (in accordance with the Care & Maintenance instructions below) and protected until completion of all works in the property.

YOUR CHOSEN FINISH

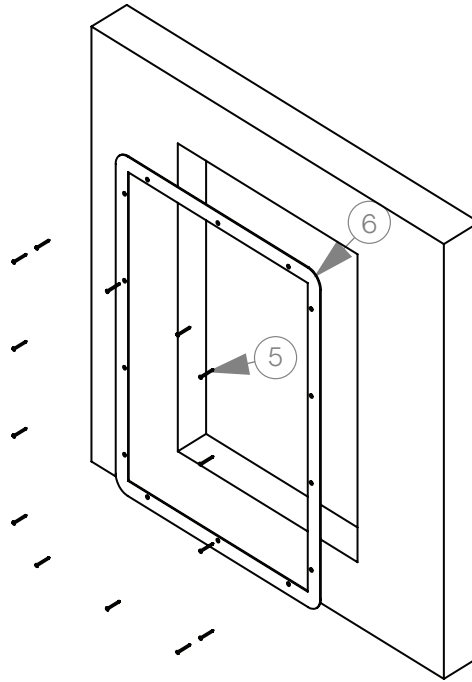
- Finished in one of brassware finishes. We do not lacquer our brassware, allowing the live surface to age and wear naturally in the traditional way. The speed of change will be dependent on the environment (heat and moisture). Please see the 'Bespoke Special Finish' section on our website for more information.



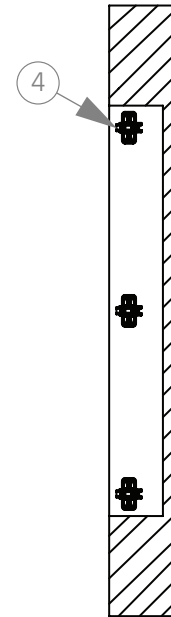
#	COMPONENTS	QTY
1	Mirror	1
2	Hinges	3
3	Screw 4x20	6
4	Bracket	3
5	Screw 1-1/2"	14
6	Frame	1



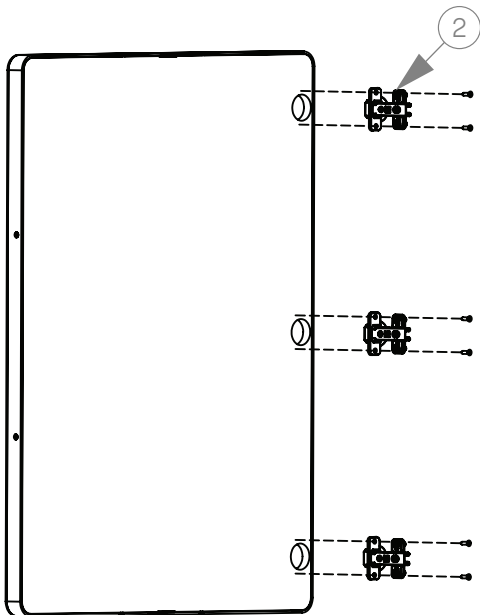
1. Prepare a recess in wall according to the above guidelines.



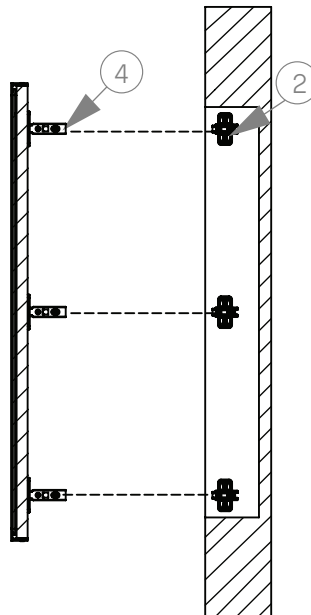
2. Attach the frame (6) to the wall with screws (5).



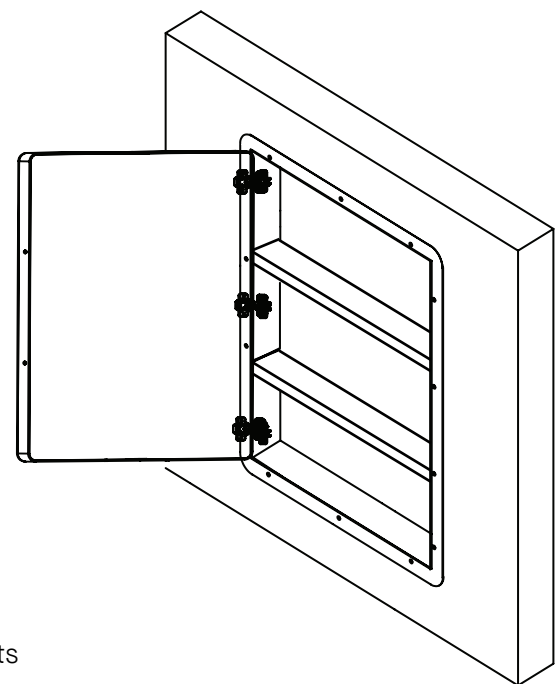
3. Pre-drill holes and fix hinge brackets (4) to the inside of the recess.



4. Fix hinges (2) to mirror.



5. Attach mirror to hinge brackets (4) and adjust hinges (2) as necessary.



TAKING DELIVERY OF YOUR PRODUCTS

- Sign for delivery confirming the number of pallets/boxes received.
- Open boxes and crates checking that all components are included, in accordance with product drawing and delivery note.
- Check for any damage to the products that may have occurred during transportation.
- If there is any visible sign of damage to the crate/shipping packaging, please follow these steps:
 - I. Sign for the goods as damaged
 - II. Take pictures of the goods/damage whilst on the delivery vehicle and after unloading.
 - III. Please keep all packaging intact as this may be required for part of the claims process.
- In accordance with our terms and conditions, report in writing, any damage, or missing products within 3 working days of delivery.

PROTECTING YOUR PRODUCTS ON SITE

- Upon delivery of your order, please ensure that all items are inspected, clean and dry at normal room temperature before returning to original packaging, until installation.
- Please follow the care instructions if you need to clean the products, being careful not to use any abrasive or chemical cleaners.

PREPARING FOR INSTALLATION

- All water fittings should be installed by a qualified plumbing engineer and comply with the current water regulations. Products and connections should remain accessible for routine maintenance. We recommend that isolation and non-return valves are fitted in all installations where appropriate.
- Please read and follow the installation instructions carefully for each product and check that you have all of the components and tools required to carry out correct installation.
- Polished and plated surfaces are particularly prone to damage from dirty and incorrect tools; spanners should be suitably lined to prevent damage to plated surfaces.
- When using a sealant, only a suitable neutral curing sealant should be used.
- After installation, please ensure that the product is operating correctly and is clean (in accordance with the Care & Maintenance instructions below) and protected until completion of all works in the property.
- To avoid damage to internal mechanisms and cartridges, flush your existing hot and cold water systems to ensure there is no debris or dirt in existing pipework, prior to commencing installation.
- For optimal performance, copper pipework should be used for all supply pipes to Drummonds' showers. It may be possible for flexible connections to be used, however this can reduce the flow rate and overall performance. Please see our flow rate and troubleshooting guides for more information.
- A build-up of limescale is inevitable on all water fittings and, for hard water areas, we recommend the fitting of a suitable water treatment device.

YOUR CHOSEN FINISH

- Finished in one of brassware finishes. We do not lacquer our brassware, allowing the live surface to age and wear naturally in the traditional way. The speed of change will be dependent on the environment (heat and moisture). Please see the 'Bespoke Special Finish' section on our website for more information.